

# Increasing Certainty through Respectful, Honest and Trusting Relations

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Dan. M. Jepsen, RPF, Chairman & CEO, C3 Alliance Corp



## What Will I Talk About Today?

Why "Positive Relations" are Important?

Aboriginal and Business Cultures

Legal Cases "Set the Stage"

Suggested 10 Principles

 How Do You Foster "Positive Relations?"

Consultation Vs. Accommodation





## Why Are Positive Relations Important?



- Aboriginal People are the most powerful ally
- Aboriginal People are the most powerful "deterrent"
- Negative relations Value?
- Positive Relations Value?



## First Impressions

- Contact Options
- Maps, Binders and Forms
- Who's Backyard?
- Your Timeline Vs. "Their" timeline
- Negative Relations Vs. Positive Relations
- Listening Vs. Telling Big Difference









#### Aboriginal Values

- Trust and Respect
- Certainty
- Benefits
- Respect for Culture and Heritage
- Protection of the Environment
- Sustainability

#### **Business Values**

- Trust and Respect
- Certainty
- Benefits
- Positive Company Reputation
- Protection of the Environment
- Sustainability



## Calder/Delgamuukw/Haida/Taku Decisions

- Recognition of the exclusive use and occupation of the land
- Duty to Consult and Accommodate
- Key role of Governments
- No "Veto" Right?



## Litigation

- Should be avoided if at all possible
- Never increases certainty and never encourages investor confidence
- Painfully slow First Nations Patience is Amazing!
  - Share Holder Patience Not So Much!
- Never delivers "absolute clarity" EVER!
- Win or lose, your future will be more challenging



## Value in Building Positive Relations?

- Boosts Aboriginal, government, NGO, regulator and public support
- Supports market interest
- Provides investor and market confidence and value





### How Do You Foster "Positive Relations"?

- Common courtesy
- Honesty and integrity in all dealings
- Open, honest and consistent communications
- Good business practices



"Credibility and trust are built over the long term and can be lost in a day"



## Learn About The Community

- Research history of recent projects and interactions
- Explore local culture and heritage issues and concerns
- Learn about local labour force and businesses





#### **Before Contact**

- Research Band Governance structure
- Be familiar with asserted traditional territories
- Be familiar with sensitive environmental and cultural issues
- Be familiar with Community priorities



## Making Contact

- In person
- Senior personnel at first meeting
- Commit to meet early and often
- Your timeline Vs. their timeline
- We are requesting access to "their backyard" – Understand this!
- Rushing or pushing too hard will lead to further delays and possible unrest





## What To Say

- Sincere gratitude to be within Traditional Band Territories
- Communicate with respect and integrity
- Outline company "hopes"
- Explain company vision
- Discuss possible timelines
- Minimize use of technical maps and presentations
- Is there opportunity for change?
- Listen carefully to questions and provide "clear" answers
- Promise less, deliver more



## Communicate Regularly

- Company plans and status
- Possible risks and opportunities
- Explain clearly! And simply
- Listen carefully
- Apprise Bands of all activities and changes of plans
- Prepare to share opportunities and benefits





#### **Communication Provides**

- A better project! A better outcome
- Community trust and goodwill
- Manages expectations and "rumors"
- Balances social, economic and environmental needs
- Fosters support and cooperation
- Incorporates ideas and solutions to local concerns early in planning
- Increases understanding of local culture and heritage



## Launching a Successful Outreach

- Orally based intuitive culture
- Plan series of "longer" visits and meetings
- Leave maps, plans, etc.
   behind in your office!





## **Meeting Delays**



- There will be delays
- Hunting, fishing, family functions always take precedence over business meetings
- Key contacts are often extremely busy and dealing with more pressing issues



Company Should

- Be consistent in approach
- Live up to all commitments
- Meet with Elders and other community members
- Consider community walk about
- Reflect Aboriginal input in plans
- Include Traditional Knowledge
- Financial support?





## Summary

"Business will face challenges if local Aboriginal Peoples do not support the project.

Aboriginal communities and developers that work together can develop projects with mutual benefits and certainty."



#### Choices...



Aboriginal People protesting and resisting your plans





Aboriginal People supporting and encouraging your plans



#### Thank you!

C3 Alliance Corp

www.c3alliancecorp.ca

"C3 Alliance Corp. is focused on creating mutually beneficial relationships between Indigenous Peoples, businesses and governments based on trust, respect, and a commitment to create benefits and certainty."